



**Creation Elite Int'l**  
 8521 La Palma Ave. # 178. Buena Park, CA 90620  
 Tel: 562-265-1168 Fax: 562-265-1169  
 Email: info@creationelite.com

## Return/Exchange Merchandise Authorization Form

RMA # :	Order #:	Date:
Customer name:		
Reason for return/exchange/credit <input type="checkbox"/> Didn't fit <input type="checkbox"/> Didn't like product <input type="checkbox"/> Need a different size <input type="checkbox"/> Changed your mind <input type="checkbox"/> Received wrong items <input type="checkbox"/> Damaged/defective <input type="checkbox"/> Others: _____	Items excluded for return /refund /credit 1. custom/hand made orders 2. carriers, bed, blankets, swimwear and underwear 3. toys / bowls	<b>Return address:</b>  Creation Elite Int'l  12866-1 Ann Street Santa Fe Springs, CA 90670 Attn: Return Dept.

**Exchange item(S)**

Original item #	Color	Size	price	New item # /name	Color	Size	Price
1.							
2.							
3.							
4.							
5.							
Payment method <input type="checkbox"/> Visa <input type="checkbox"/> MC <input type="checkbox"/> Amex				Balance due:			
<input type="checkbox"/> Money order				S & H			\$4.99/ item
Credit card #	Exp. Date	signature		<b>Total:</b>			
	/ /						

PLEASE NOTE: RETURNS WILL ONLY BE ACCEPTED WITHIN 14 (FOURTEEN) DAYS OF THE ORIGINAL POSTMARK (SHIPPING DATE); All returns MUST have original tags attached, unworn/unused, and in re-saleable, new condition. In addition, we recommend sending your return via US Postal Insured Priority mail or UPS as we are NOT responsible for lost packages.

Notes for Money Orders: Money Orders must be payable to: Creation Elite Int'l Trading Corp.

**Return Policy**

- Items MUST be in new/unused Condition
- Creation Elite has the right to refuse an item for return/exchange/store credit if we've determined the product is not in re-saleable condition.
- All Returns/Exchanges/Store Credits must be sent back within 14 days of original shipping date (postmark date)
- All returns MUST be in saleable condition & include a original tags attached.
- Original Order# and Billing Name must appear on the package.

**How to Return**

- All merchandise must be Returned to:  
**Creation Elite Int'l**  
**Attn: Returns Dept.**  
**12866 - 1 Ann Street.**  
**Santa Fe Springs, CA 90670**
- All Refunds incur a 20% restocking fee.
  - Fill out the Return/Exchange Form & a copy of your invoice enclosed in your package.
  - In a sealed, insured package, mail your package to above mentioned address. Along with RAF.
  - Please note than an exchange item may be out of stock by the time your return is received. You may list multiple items on form of & write 1st, 2nd, 3rd choice in the comment section.

If you option to use original credit card payment method for S&H fees and any additional costs for additional items, please authorize us to do so on this form.